Privacy Policy

Effective as of May 1, 2022

Introduction:

This privacy policy ("policy" or "privacy policy"), is intended to inform the reader and user ("user", "you" or "your") of this website how Mutual Cornell Environmental Corp. ("Mutual Cornell", "corporation", "we", "us", or "our") uses and collects your personal information. This policy applies to any visitors to this website ("website" or "site") or users of services offered therein. This policy also covers any mobile applications in use now or in the future, interactive features or downloads that may be included in this website or any mobile applications.

Please read this Privacy Policy carefully because it creates legal obligations on you and us. You show your consent to this Privacy Policy by using our website, visiting one of our locations, or otherwise using our services. By providing your consent, you are acknowledging that you have read and understood this Privacy Policy, and agree to be legally bound by it. If you do not agree with the terms of this Privacy Policy, please refrain from using our Services.

Mutual Cornell is committed to protecting your personal information and your right to privacy. If you feel your privacy has been violated or if you have any questions or concerns relative to this policy, please contact us immediately at:

Kevin Donahue, Laboratory Director Mutual Cornell 136 Corliss Street Providence, RI 02904 (401) 274-9999 kdonahue@mutualcornell.com

I. What Information We May Collect from You

We may collect information you enter on registration or contact forms found within our website. Typical information may include your title, name, date of birth, gender, email address, phone numbers, preferred language, or other data that you may enter into contact forms, registration forms, or reviews posted on our website.

We may also collect information that is not personal to you, such as your IP address, browser, operating system, location, pages you visit, forms

you download, your industry sector, information you gather, details of any information requests or entries on comments sections of contact forms.

II. How We May Use Your Personal Information

We may use your information in a variety of ways such as, but not limited to, support of our business interest, to fulfill our obligations to you as the client, and to optimize our website for future use through third party analytics (see below). Other uses of your personal information may include, but are not limited to the following:

Mutual Cornell may also use your information to contact you relative to your use of our website and submissions therein, to reply to your inquiries, and provide you with information relative to your requests.

We may also use your personal information to keep our website secure and to prevent fraud, to verify or unlock your account, or change your passwords at your request.

We may also use information we collect as we believe to be necessary or appropriate for certain essential purposes, including but not limited to the following:

- To comply with applicable law and legal process;
- To respond to requests from public and government authorities;
- To detect, prevent, or investigate potential security incidents or fraud;
- To facilitate the functionality of the Website;
- To enforce our terms and conditions;
- To protect our operations or those of our affiliates;
- To protect our rights, privacy, safety or property, security and/or that of our affiliates, you, or others; and
- To allow us to pursue available remedies or limit the damages that we may sustain.

III. Cookie Policy

Mutual Cornell does not use active cookies at this time but may at some point in the future to do so. If the corporation chooses to amend this

policy in the future you will be subject to cookie usage as described at the time of amendment to this policy.

a. Links To Third-Party Resources

Mutual Cornell, may link this site to (or be linked from) another website, mobile application, social media platform, or other online service. We have no control over such third parties and are not responsible for the content, availability, or security of such linked third-party websites, so please read the privacy policies of such thirdparty websites carefully. Third parties may use your information for their own purposes, including behavioral or advertising purposes. The inclusion of a link on our Site to a third party does not necessarily imply endorsement of the third-party website or its products or services, and is provided for your convenience only. If you decide to access any of the third-party websites linked to our Site, you do so subject to the terms and conditions of use for such third-party websites. Any Personal Information that you provide through a thirdparty website, mobile application, social media platform, or other online service will be subject to the privacy policy of its operator and not this Privacy Policy.

b. Analytics

Mutual Cornell may use third party analytic or similar service provided to better serve visitors to our website and our valued customers. Those third-parties may use information it collects for the purpose of evaluating your use of the Corporation's website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Those analytic services may also transfer this information to third parties where required to do so by law, or to third parties to process the information. For information on our use of analytics please contact us at: kdonahue@mutualcornell.com

c. Third Party Website Host

The Corporation uses a third-party host for this website. Mutual Cornell does not have any control over nor responsibility for the actions taken by third party platforms. For information on our use of

third party website hosts please contact us at: kdonahue@mutualcornell.com

d. Social Media

Mutual Cornell does not currently use social media links on our website however, if you share our content through social media those social media outlets may use cookies to record that you have done so. Mutual Cornell does not have any control over nor responsibility for the actions taken by third party social media outlets. Please refer to subsection "a" of this section for further information.

e. Log Files

Our website may automatically gather some anonymous information about visitors to the site including, but not limited to, IP addresses, browser, language, times and dates of website visits. This information may only be used to optimize our website and for statistical analysis.

IV. Disclosure To Third Parties

Mutual Cornell does not actively disclose nor sell your personal information to third parties for the purpose of marketing or for promotional purposes.

Mutual Cornell may disclose your information as required by law and will do so to comply with governmental requests, judicial proceedings, court orders, or other legal process such as response to a court ordered subpoena. We may also disclose your personal information if it is necessary to prevent or take action relative to violation of our company policies, prevent fraud, prevent illegal activity, prevent threats to public or private safety, or as evidence in legal proceedings to which we may be a party.

We may share or transfer your information in conjunction with a sale of the corporation, merger, financing, or acquisition of a portion or all of our corporation. Additionally, we will disclose or release any of your personal information with your express consent.

V. Data Storage

As part of our ongoing effort to modernize our corporation we utilize strategic integrations such as, but not limited to, ShareFile, a Citrix Systems, Inc. cloud-based storage platform. Mutual Cornell has no control over such third parties and are not responsible for the content, availability, or security of such linked third-party websites, so please read the privacy policies of such third-party websites carefully. Third parties may use your information for their own purposes, including behavioral or advertising purposes. Please review the Citrix Privacy Policy to understand how your information will be stored.

https://mutualcornell.sharefile.com/_Auth/PrivacyPolicy/en.html

Mutual Cornell will retain your personal data and information for as long as necessary to fulfill our purpose for collection as outlined herein unless otherwise required to exceed that timeline as prescribed by the law. After our legitimate purpose is complete, we will delete or anonymize your personal data if possible if it is needed for website optimization or to meet our legitimate business goals.

VI. Data Security

We use commercially reasonable safeguards to protect and secure your personal data. Please be advised that there is no guarantee that any transmission of your information or personal date over the internet or in electronic storage is completely safe from intrusion, security breach, or theft. YOUR TRANSMISSION OF PERSONAL INFORMATION IS 100% AT YOUR OWN RISK and you should only transmit personal information within a secure environment. Due to the nature of internet communications and information technology, we cannot provide, and expressly disclaim, assurance that the information you provide us will remain free from loss, misuse, or alteration by third parties who, despite our efforts, obtain unauthorized access.

Mutual Cornell makes no warrantees and accepts no liability for breaches of security originating from third party companies such as, but not limited to, Wix.com Ltd., Citrix Systems, Inc., Google, Inc., or any other integrations on our website or mobile applications.

VII. Data Collection from Minors

Mutual Cornell does not intend for any information on this website to viewed or marketed towards minors. We do not knowingly solicit data from children under the age of 18. By using this website or any mobile applications you are certifying that you are at least 18 years of age or are the legal parent or guardian of any person using this website with your express consent. Any personal information that has been knowingly collected from a person under the age of 18 will be protected and deleted by means that are reasonable under the circumstances. If you believe that personal data has been collected from a minor child under the age of 18, please contact us immediately at: kdonahue@mutualcornell.com

VIII. User Rights

- **a.** Request a list of your personal data collected and stored by us;
- **b.** Request a correction to any inaccuracies;
- **c.** Request to delete your personal information or your account;
- **d.** Request the accuracy and reason for personal data disclosure;
- **e.** Raise a complaint about how we have collected, stored or disclosed your personal information.

IX. California Residents

California Civil Code Section 1798.83 permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to match such a request, please submit your request in writing to us using the contact information provided above in the introduction to this policy.

X. Policy Updates

Mutual Cornell reserves the right to update this privacy policy at any time. The revised policy will be published on our site and will replace any older policy. The heading of any subsequent privacy policies will indicate that it is a "revised" policy and will publish the effective date of said policy. The corporation will only post on the website notifications

for any material changes in the future. We encourage all of our website and mobile application users to visit our privacy policy frequently to be informed of changes.